

Lost & Found Guidelines

- Restricted Items:** Items classified as Dangerous Goods or Security Restricted Articles are not handled by the airport and are managed by CISF as per BCAS regulations.
- Security Process:** All recovered items are routed through CISF before being stored in the Lost & Found facility, in line with airport security protocols.
- Limited Liability:** Noida International Airport is not responsible for any wear and tear, damage, or deterioration of items during storage or handling. No insurance coverage is provided for lost items.
- Verification Mandatory:** Items will only be handed over after proper verification of ownership and submission of required documents.
- Claim Process Compliance:** The Lost & Found team reserves the right to deny claims if the prescribed process and documentation are not completed.
- Retention Policy:** Items are stored only for a defined period as per airport policy.
- Disposal of Unclaimed Items:** Any item not claimed within the retention period will be disposed of in accordance with applicable regulations.
- Any item lost within the airport premises (excluding items lost inside aircraft or belonging to airline property) will be collected and handed over by CISF to the Lost and Found Office.