

PRESS RELEASE

Noida International Airport Selects Kyndryl to Manage Its Technology Operations

24X7 IT services support powered by Kyndryl Bridge to deliver world-class customer experience

National, India, February 17, 2025 -- Noida International Airport (NIA) today announced a collaboration with Kyndryl (NYSE: KD), the world's largest IT infrastructure services provider, to manage the airport's modern technology environment and 24X7 support model. Kyndryl will draw on its more than three decades of experience managing and transforming airlines and airports in India and around the world, to provide NIA with the latest frameworks, advanced delivery services, and governance practices to ensure best-in-class technology-driven operations.

As a greenfield airport, NIA aims to offer customers a memorable experience while traveling through its terminal. With technology at the center of that experience, Kyndryl will work with NIA to build a robust IT foundation by reviewing existing architecture, establishing frameworks to effectively steer policies, implementing technology delivery changes, security services, asset management, and managing risks and audit compliance during operations.

Kyndryl will also manage NIA's IT estate on Kyndryl Bridge, accelerating the automation of its IT infrastructure, while monitoring the real-time health and performance of its systems. Kyndryl Bridge, an AI powered open integration platform, will be core to the airport's 24x7 technology support system, helping the airport proactively detect and mitigate issues before they impact operations and customers' experience at the airport. Kyndryl will also implement robust information security services including first response systems to cyber security incidents, security policy administration and health status monitoring.

Speaking on the collaboration **Christoph Schnellmann, Chief Executive Officer, Noida International Airport** said, *"At Noida International Airport, our commitment to excellence drives every decision we make. Partnering with Kyndryl allows us to leverage their global expertise and innovative solutions to create a world-class airport that prioritizes passenger satisfaction and operational efficiency. Kyndryl's proven track record in managing complex IT environments ensures that we are well-equipped to meet the demands of modern aviation."*

"In India, there are many citizens who are yet to take their first flight. Improving people connectivity across India is imperative and supports critical infrastructure needs and the India Government's national agenda. It's a privilege to enter into a new customer engagement with Noida International Airport ahead of the airport launch as it allows us to bring into purview the entire gamut of technology, consulting, delivery, and sustainability services that Kyndryl offers as well as grow and develop along with the airport's expansion and growth," said **Lingraju Sawkar, President, Kyndryl India**.

Noida International Airport will combine Indian warmth and hospitality with Swiss technology and efficiency to develop a modern, user-friendly design, inspired by India. The first phase of the airport will feature one runway and one terminal, with the capacity to handle traffic of 12

million passengers annually. Upon completion of all four development phases, the airport will be able to cater to 70 million passengers per year.

About Noida International Airport Noida International Airport (IATA code - DXN) will connect the greater Delhi area and Western Uttar Pradesh with other cities in India and the world. This world-class airport will combine Swiss efficiency and Indian hospitality to offer rich experiences and comprehensive commercial attractions and services to its passengers. NIA is committed to an ambitious net-zero emissions goal supported by sustainable design and operations principles.

Yamuna International Airport Private Limited (YIAPL) was established for the development, construction and operation of the greenfield project - the Noida International Airport. The company, a 100% subsidiary of Zurich Airport International AG, is responsible for the implementation of the public-private partnership project in close partnership with the Government of Uttar Pradesh and the Government of India. The concession period for Noida International Airport commenced on October 01, 2021, and will run for 40 years. At its opening, the airport will feature one runway and one terminal and handle a capacity of 12 million passengers – with the potential for further development in additional construction phases.

For more information, please visit www.niaairport.in
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About Kyndryl

Kyndryl (NYSE: KD) is the world's largest IT infrastructure services provider, serving thousands of enterprise customers in more than 60 countries. The company designs, builds, manages and modernizes the complex, mission-critical information systems that the world depends on every day. For more information, visit www.kyndryl.com.